

## ILS Survey Nov-Dec 2007

### *Library Size*

	Open Source								
	Koha			Evergreen <sup>a</sup>			Proprietary		
	<i>n</i>	mean	median	<i>n</i>	mean	median	<i>n</i>	mean	median
Library collection size	106	46,783	8,750	265	33,843	21,981	110	468,532	90,500
Library population size	104	5,823	520	265	6,945	2,910	112	260,764	14,500

<sup>a</sup> The Evergreen data for print volumes and registered patrons as of October 2007 were provided by Diana Very, Director of Statistics and Research, GPLS.

### *ILS Hosting and Service Providers*

	Koha ( <i>n</i> =113)			Proprietary ( <i>n</i> =129)		
	inte rnal	exte rnal	both	inte rnal	exte rnal	both
Hosting	84%	12%	–	70%	29%	–
Providers:	61%	22%	15%	31%	30%	35%
Installation	59%	29%	12%	43%	27%	27%
Documentation	57%	20%	14%	26%	38%	29%
Training	66%	17%	14%	37%	21%	40%
Support	58%	23%	18%	19%	38%	40%
Maintenance	66%	19%	16%	30%	28%	39%

### *Top Five Reasons for ILS Choice*

	Koha	Evergreen	Proprietary
1	Affordability	Scalability	Functionality
2	Functionality	Customizability	Affordability
3	Customizability	Security	Ease of use
4	Freedom from vendor lock-in	Technical support	Technical support
5	Ease of use	Ease of use	Trusted brand name

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*Annual Cost of Previous ILS at Georgia PINES Consortium*

Item	Cost
• Hardware	
Sun Microsystems maintenance	\$56,000
Server/networking costs	\$102,000
• Software (ILS)	
License fees	\$200,000
Service/maintenance	\$200,000
Total annual cost of previous ILS	\$558,000

The Evergreen cost questions were answered by Elizabeth Garcia, PINES program director, in a phone interview in January 2008.

*Evergreen Size and Costs at Georgia PINES Consortium*

Size or Cost	Amount	Units
Collection size	8,968,482	print volumes
Service population	1,840,318	registered patrons
Consortium size	265	libraries
Prerequisite system requirements	\$150,000	
Annual cost	\$450,000	
Initial labor cost	\$252,500	